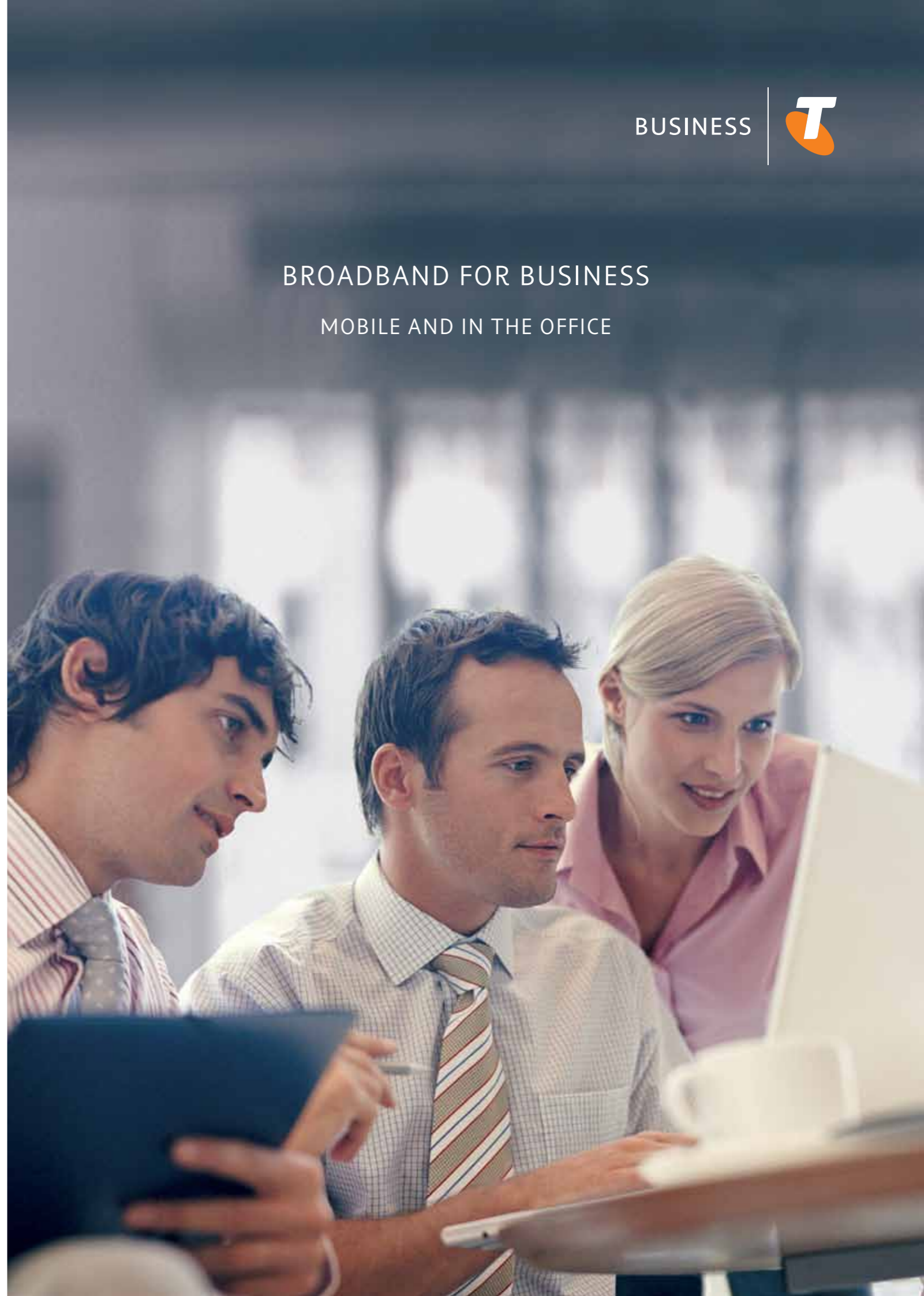




VISIT A TELSTRA STORE
 CLICK TELSTRA.COM/BUSINESS
 CALL 13 2000

Exclusive business offers, ABN required.

BROADBAND FOR BUSINESS
 MOBILE AND IN THE OFFICE

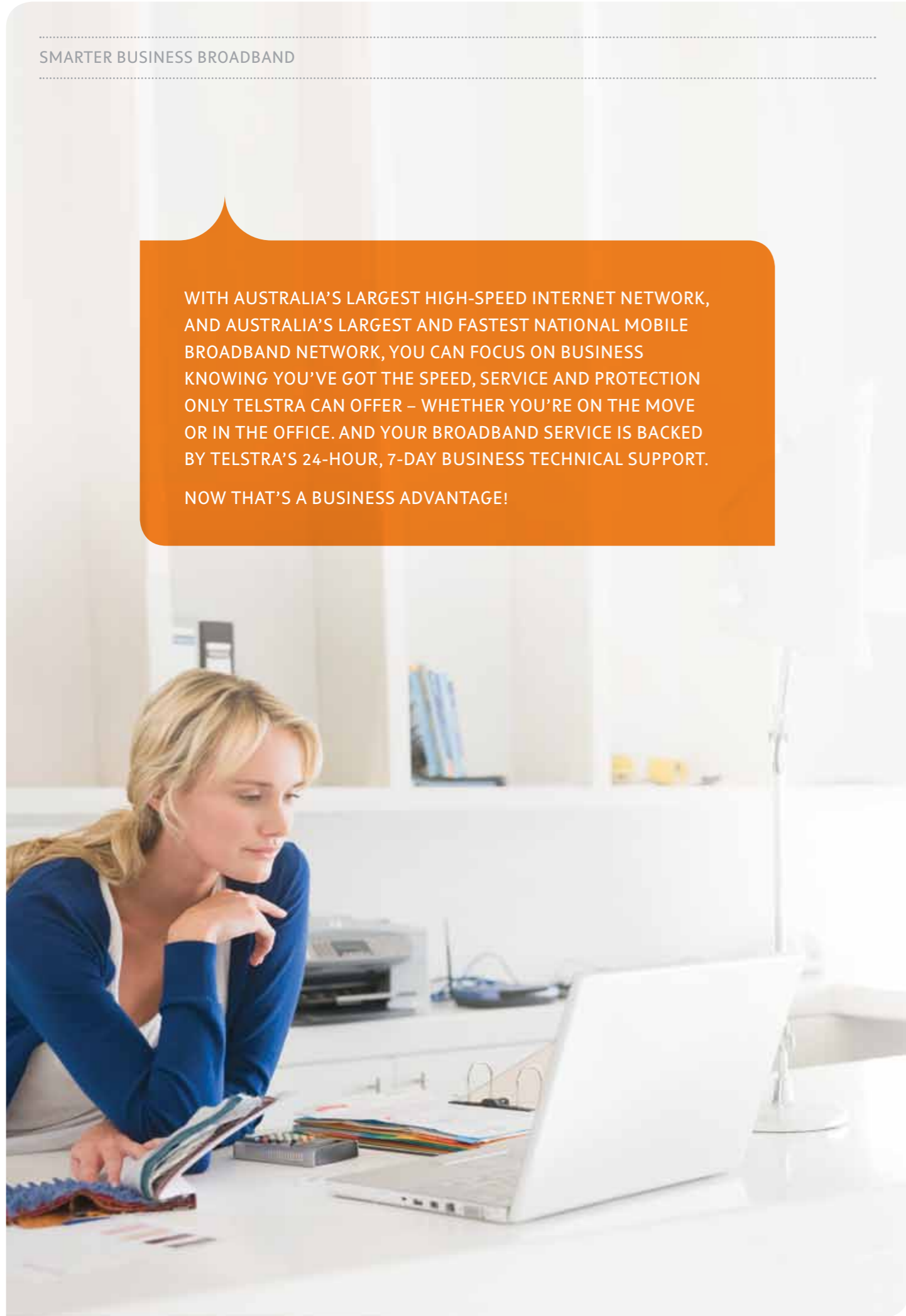


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WITH AUSTRALIA'S LARGEST HIGH-SPEED INTERNET NETWORK, AND AUSTRALIA'S LARGEST AND FASTEST NATIONAL MOBILE BROADBAND NETWORK, YOU CAN FOCUS ON BUSINESS KNOWING YOU'VE GOT THE SPEED, SERVICE AND PROTECTION ONLY TELSTRA CAN OFFER – WHETHER YOU'RE ON THE MOVE OR IN THE OFFICE. AND YOUR BROADBAND SERVICE IS BACKED BY TELSTRA'S 24-HOUR, 7-DAY BUSINESS TECHNICAL SUPPORT. NOW THAT'S A BUSINESS ADVANTAGE!



Telstra Mobile Broadband

page 03

The flexibility to use broadband on the go

Unleash the power of the Telstra Next G™ network, Australia's fastest national mobile broadband network, to make your team more productive and connected. They won't miss an opportunity with fast access to email, the internet and office files when they're on the move. Collaborate as if you were in the office together, with applications including high bandwidth web conferencing, high-definition video streaming, high-speed web browsing and VPN access. It's all possible with Telstra Mobile Broadband. And it's all backed by the peace of mind of Telstra's 24 hour priority business-grade support.

Telstra Business Broadband

page 11

High-speed Broadband in the office

Telstra Business Broadband helps drive productivity when you're working in the office. And it's not just a high-speed internet connection – it's a highly reliable and scalable broadband solution.

Choosing Telstra Business Broadband removes the need to manage cumbersome hardware and software add-ons to implement security, remote access, advanced email services, network routers, IT support, backup, statistics and more.



TELSTRA MOBILE BROADBAND

TELSTRA MOBILE BROADBAND IS A MOBILITY SOLUTION THAT PROVIDES FAST WIRELESS BROADBAND. IT LETS YOU ACCESS THE INTERNET OR CORPORATE NETWORKS OVER THE TELSTRA NEXT G™ MOBILE NETWORK, WITHOUT THE NEED FOR A FIXED LINE.

Telstra Mobile Broadband works on the same technology as your mobile phone, but instead of making a voice call from your mobile phone, you make a data connection. You can use a range of Telstra Next G™ devices, such as PC cards and modems connected to a laptop, your Telstra Next G™ mobile phone or a PDA (such as a BlackBerry®), to connect you to the people and information that matters to your business, fast.

You'll stay better connected in more places too. The Telstra Next G™ network, Australia's largest national mobile broadband network, covers 99% of the Australian population and provides better coverage in more buildings, lifts and car parks than any other 3G mobile network in Australia.



Step 1 What are your business needs?

"I need to access the internet about once a day to check emails and various news updates to stay up to date and for personal use."

"I need to go online about twice a day to read and reply to some emails, and check the company website and latest news."

"I need to create a temporary office in a wide range of locations, and be connected."

"I need to be regularly on the internet to access websites and emails, download and access files, and access the network through my laptop when I'm out of the office."

"I need to send important documents back to the office fast. I constantly read and reply to emails and download files through my laptop."

"I need to allow all my staff access to the internet in a wide range of locations, whilst controlling my costs and minimising administration."

Step 2 Choose the right data pack

Telstra Mobile Broadband (TMB) Data Packs are versatile providing four business plans depending on your needs:

TMB Casual Data Packs

These plans can be connected to any Telstra approved device and include the option to purchase a Telstra Mobile Broadband device outright or on a Monthly Repayment Option (for selected devices).

Mobile Voice Data Pack

You will receive a \$10 monthly credit off the TMB Standard Data Pack price each month when your service is connected to a mobile voice contract with a minimum spend of \$10 or more.

TMB Standard Data Packs on a 24 month plan

These plans are suitable for laptops and USB Modems and include a compatible Telstra Mobile Broadband device so you have everything you need to get up and running straight away.

TMB Member Data Packs on a 24 month plan

These plans are suitable for laptops and USB Modems. You will receive a \$10 member credit off the TMB Standard Data Pack price each month when you bring your own device. You can purchase a device outright, on a Monthly Repayment Option, or use an existing device you already own.

Every Data Pack includes:

The same super speed on Australia's fastest national mobile broadband network.



Dedicated 24/7 support from dedicated business specialist call centres in Australia.



The flexibility to move to a higher or lower plan, free of charge if needs change (if you are on a TMB Casual Data Pack).

Connecting to a TMB Casual Data Pack

The TMB Casual Data Pack is a month-to-month plan that allows you the greatest flexibility for your business. TMB Data Packs can be connected to any approved Telstra device including Smartphones, PDA Handsets, laptops and USB Modems.

TMB Casual Data Packs

Include the option to purchase a Telstra Mobile Broadband device outright or on a Monthly Repayment Option (for selected devices).

TMB Casual Data Pack

TMB CASUAL DATA PACK (for use on all approved Telstra devices)*	DATA	EXCESS (PER MB)+
\$5	5MB	\$1.00
\$10	150MB	\$0.50
\$29	300MB	\$0.25
\$39	1GB	\$0.25
\$49	3GB	\$0.15
\$79	6GB	\$0.10
\$99	9GB	\$0.05
\$169	20GB	\$0.05

* Casual Data packs have no minimum commitment and roll over month on month. Note: \$5, \$10 and \$29 casual data packs require a connection to an eligible in-market Telstra Business post paid mobile voice plan.
 + Excess Usage Charges shown above are per MB. Excess Usage is charged per KB (or part thereof) where 1MB = 1024KB.

Connecting your Smartphone or PDA handset

Smartphones and PDA Handsets can be connected to a Telstra Mobile Broadband Data Pack using the Mobile Voice Data Pack.

Mobile Voice Data Pack

Receive a \$10 monthly credit off the TMB Standard Data Pack price each month when your service is connected to a mobile voice contract with a minimum monthly spend of \$10 or more.

Mobile Voice Data Pack

MOBILE VOICE DATA PACK (must be connected to an eligible voice contract^)	DATA	EXCESS (PER MB)+
\$19	1GB	\$0.25
\$29	3GB	\$0.15
\$59	6GB	\$0.10
\$79	9GB	\$0.05
\$149	20GB	\$0.05

^ These plans are only available when the same service is connected to a mobile voice contract with a minimum monthly spend of \$10 or more and monthly price shown is after a \$10 monthly credit is applied.
 + Excess Usage Charges shown above are per MB. Excess Usage is charged per KB (or part thereof) where 1MB = 1024KB.

Connecting your laptop or USB modem

Laptops and USB Modems can be connected to a Telstra Mobile Broadband Data Pack using two plans:

TMB Standard Data Packs on a 24 month plan

Includes a compatible Telstra Mobile Broadband device so you have everything you need to get up and running straight away.

TMB Standard Data Packs

UPFRONT FOR TELSTRA TURBO™ DEVICE†	UPFRONT FOR TELSTRA ELITE™ DEVICE†	DATACARD TMB STANDARD DATA PACK (Monthly access fee including a device)‡	DATA	EXCESS (PER MB)+
\$0	\$199	\$29	1GB	\$0.25
\$0	\$199	\$39	3GB	\$0.15
\$0	\$0	\$69	6GB	\$0.10
\$0	\$0	\$89	9GB	\$0.05
\$0	\$0	\$159	20GB	\$0.05

Minimum cost for Datacard TMB Standard Data Pack is \$696, \$936, \$1,656, \$2,136 and \$3,816 with a Telstra Turbo Device, and \$895, \$1,135, \$1,656, \$2,136 and \$3,816 with Telstra Elite Device on \$29, \$39, \$69, \$89 and \$159 plan respectively plus excess usage over 24 months. 24 month minimum term.
 † Device price is subsidised when you take up a 24 month TMB Standard Data Pack. This is a once-off charge paid upfront for the device. There are no further charges for the device on a Standard Device Data plan.
 + Excess Usage Charges shown above are per MB. Excess Usage is charged per KB (or part thereof) where 1MB = 1024KB.

TMB Member Data Packs on a 24 month plan

Receive a \$10 member credit off the TMB Standard Data Pack price each month when you bring your own device (you can purchase a device outright, on a Monthly Repayment Option, or use an existing device you already own).

TMB Member Data Packs

DATACARD TMB MEMBER PLAN (No Device)~	DATA	EXCESS (PER MB)+
\$19	1GB	\$0.25
\$29	3GB	\$0.15
\$59	6GB	\$0.10
\$79	9GB	\$0.05
\$149	20GB	\$0.05

~ Minimum cost is \$456, \$696, \$1,416, \$1,896 and \$3,576 on \$19, \$29, \$59, \$79 and \$149 plan respectively plus excess usage over 24 months. 24 month minimum term. Prices shown above are after a \$10 monthly member credit that is applied over the life of the contract. Member Plan Data packs do not include a device.
 + Excess Usage Charges shown above are per MB. Excess Usage is charged per KB (or part thereof) where 1MB = 1024KB.

Or, choose to share

Telstra Mobile Broadband Shared Data Plans

Make managing all your employees' mobile data needs simple and stress-free by letting multiple users share their data allowance. When your staff shares access to a single included data allowance, you'll save on administration time, eliminate the worry of individual users exceeding their monthly allowances and have greater cost certainty and management.

SHARED DATA PLAN (MONTHLY PLAN CHARGE) FOR 24 MONTHS	\$89	\$159	\$599
Monthly included eligible data allowance ¹	9GB	20GB	60GB
Additional monthly charge per additional user (from 2nd user)	Member Plan \$30 (24 months)	Member Plan \$30 (24 months)	Member Plan \$30 (24 months)
	Standard Plan* \$40 (24 months)	Standard Plan* \$40 (24 months)	Standard Plan* \$40 (24 months)
	Casual \$50	Casual \$50	Casual \$50
Excess usage charges (per MB) ²	10c	10c	10c
Minimum Costs for 24 Months	\$2,136	\$3,816	\$14,376

* Device price is subsidised when you take up a 24 month TMB Standard Data Pack. There may be an additional once-off charge paid upfront for the device. There are no further charges for the device on a Standard Device Data plan. Standard Plans include a subsidised device.

Choose from either a Telstra Turbo device for \$0 upfront, or a Telstra Elite device for \$199 upfront

PLAN TYPE	TELSTRA TURBO™ UPFRONT CHARGE	TELSTRA ELITE™ UPFRONT CHARGE
Shared Data Plan	\$0	\$0
Standard Plan \$40 (per service)	\$0	\$199

Limit one Shared Data Plan per business customer. Shared Data Plans are only available for use with Telstra Turbo and Elite Devices. Shared Data Plans cannot be accessed using a smartphone or PDA. Voice calls will attract a default FlexiPlan rate. Member and Casual Plans do not come with a device, customers must purchase a Telstra Turbo or Elite Device separately when taking up one of these plans. Each Shared Data Plan includes the first user (Standard or Member); additional users may be added as either Standard Plan users or Member Plan users for a 24 month contract term, or as casual users (month to month). To be eligible to take up a Shared Data Plan you must also have an eligible Telstra mobile, fixed voice or broadband plan.

Need even more data or need to create a wireless network?

High Volume Data Packs

Heavy data users can take advantage of Telstra Mobile Broadband High Volume Data Packs with monthly allowances of up to 120GB.

You also have the flexibility to create a wireless network in your office, when your team is on the move, outdoors or working in temporary locations like building sites or trade shows, with one monthly access fee. Drive productivity with the ability to connect multiple laptops and desktops wirelessly and share your Telstra Next G™ connection among your staff with a Telstra Turbo Series Wireless Gateway and Wireless Network Data Pack.

Data packs designed for your laptop or use with a Telstra Turbo Wireless Gateway

MONTHLY ACCESS FEE	\$360	\$480	\$560	\$600
Monthly included eligible data allowance	50GB	70GB	90GB	120GB
Excess usage charges (per MB) [#]	5c	5c	5c	5c
Minimum Costs for 24 Months	\$8,640	\$11,520	\$13,440	\$14,400

Excess Usage Charges shown above are per MB. Excess Usage is charged per KB (or part thereof) where 1MB=1024KB. Subsidised device upfront costs available for customers connecting for 24 months, just ask at a Telstra Shop or dealer.



Need to track your usage?

Mobile Data Usage Meter

Would you like to know the price for using Telstra's mobile internet information services (eg Telstra Mobile Broadband) or sending photos from your mobile via MMS?

Telstra's Mobile Data Usage Meter provides Telstra Business customers (Next G™/3GS M, GPRS and Telstra Mobile Broadband) with a way to preview an estimate of their current mobile data usage and charges. You no longer need to wait for your bill to have an idea of the cost of accessing services such as the latest news, stock prices, weather reports or sending photos from your mobile via MMS.

Not only can you access this information from this site, it is also available from your mobile phone and SMS at a small cost, so you can preview your estimated usage from your mobile phone anywhere you have coverage.

Mobile Data Usage Meter is not currently available on Shared Data Plans.

Did you know?

You can use some mobile broadband connections as a phone. Find out if your device can support this feature.

Voice call charges

Charge for voice calls to an Australian fixed or mobile number on Telstra Data Default Voice Plan.

25c on connection

42.5c per 30 second block or part



How much data do I need?

Use this guide to see how much data you could expect to use on your Telstra Next G™ mobile.

All data amounts are approximate.



html email
0.025MB



email attachment (PDF files)
0.5MB



opening web page
0.05MB



MP3 music file (2 minutes)
4MB

TELSTRA BUSINESS BROADBAND IS AN INTERNET CONNECTION DELIVERED OVER A FIXED LINE TO YOUR BUSINESS PREMISES.

Telstra Business Broadband is available on ADSL or as a Telstra Business Broadband Ethernet service depending on how much data you need to send and receive. You can share internet access among multiple computers and users at the same time and, if you have purchased a wireless capable router, you can enable wireless connectivity for your staff.

With Telstra Business Broadband you can send, receive and download files fast, and use advanced internet reporting for better business planning.

And, there's a range of great extras available which can give your staff the ability to be more productive by managing staff internet use and providing protection from viruses, spam and hackers on your files, emails, business records and intellectual capital.

We also have a number of options to help you securely back up and protect your data offsite at our carrier grade data centres.



Step 1 What are your business needs?

“I want an internet service that gives us a competitive edge by streamlining operations and driving productivity – with the peace of mind of 24/7 business-grade support.”

“I want an internet service that streamlines operations and drives productivity, with the ability to send and receive large files to and from our server at high speed.”

Step 2 Choose the right package

Business Broadband ADSL on a 24 month plan

- High speed³ broadband with download usage allowance⁴ from 5GB to unlimited[#]
- 24/7 Business technical support based in Australia
- Static IP address
- Internet performance and management tool
- 10 BusinessMail POP Mailboxes[^] and SMTP included
- One Business Domain name registered⁵ and hosted[†] included at no charge
- Flexibility to upgrade/downgrade* speed and usage plan at any time without administration fee

Business Broadband Ethernet[∞] on a 24 month plan

- 1Mbps to 10Mbps[∞] broadband speed³ with download usage allowance⁴ from 20GB to unlimited[#]
- 24/7 Business technical support based in Australia
- Static IP address
- Internet performance and management tool
- 10 BusinessMail POP Mailboxes[^] and SMTP included
- One Business Domain name registered⁵ and hosted[†] included at no charge
- Flexibility to upgrade/downgrade* speed and usage plan at any time without administration fee

See Our Customer Terms for details of all available plans.

[∞] Customers whose Telstra Business Broadband Ethernet service is delivered via asynchronous transfer mode (ATM) from the exchange are only eligible for plans with speeds between 1Mbps and 4Mbps. Customers whose Telstra Business Broadband Ethernet service is delivered via an Ethernet card from the exchange are eligible for all plan speeds. Your eligibility for your chosen plan depends on the technology available at the relevant exchange and will be determined during service qualification. We do not charge you for uploads unless your total uploads exceed your total downloads by a ratio of 4:1 in any given month, in which case we may charge you 4.4c for each additional MB of data you upload in that month in excess of the 4:1 ratio. We do not charge you this fee if you have chosen a plan with an unlimited download usage allowance.

[†] For .au domain types, registration and hosting for 24 months. For non .au domain types, registration and hosting for 12 months. Renewal fees will be charged after initial registration. Each .com domain name will automatically renew unless you advise us otherwise. Initial business domain name registered where you take up any of the included business mail pop mailboxes. If you acquire multiple Telstra Business Broadband services then you must associate the included ten (10) business mail pop mailboxes with a separate domain name for each Telstra Business Broadband service.

[#] Subject to our Acceptable Usage policy.

^{*} Within an existing active plan. Early termination charges may apply if you change your package type during the term of your plan.

[^] One primary address and four secondary email addresses provided per mailbox, including 100MB storage per mailbox and spam and virus filtering.

Step 2 Choose the right package

TELSTRA BUSINESS BROADBAND ADSL

Keep your finger on the pulse and get your hands on what you need when you need it with Telstra Business Broadband ADSL. Access, share and send files and emails easily.

Improve productivity with remote access to files and emails wherever there is an internet connection and router (with web remote access or VPN feature). And because you can change your speed or usage plan when your needs change (within the same package type), you can rest assured your service will keep pace with your business.

And because Telstra Business Broadband does not slow down when you reach your monthly usage allowance[∞], you can get the productivity and predictable performance your business needs.

[∞] Excess usage charges may apply. The maximum chargeable amount for additional usage per month is \$400.00 per service in a single billing period on new plans only. This means there is no additional usage charge applied once you reach \$400 in additional usage per month.

Standalone Pricing

MONTHLY DATA ALLOWANCE†	SPEED ¹ & ACCESS FEE PER MONTH (24 MONTH TERM)	
	High Speed	Additional Usage Per MB*
5GB	\$60.00	\$0.04
15GB	\$80.00	\$0.04
30GB	\$100.00	\$0.04
50GB	\$130.00	\$0.04
100GB	\$160.00	\$0.04
200GB	\$210.00	\$0.04
300GB	\$260.00	\$0.04
Unlimited [#]	\$310.00	-
Set-up Fee	\$0	\$0

Minimum cost for 24 month term on standalone plan is: \$1,440 – 5GB, \$1,920 – 15GB, \$2,400 – 30GB, \$3,120 – 50GB, \$3,840 – 100GB, \$5,040 – 200GB, \$6,240 – 300GB plus usage charges, and \$7,440 for Unlimited.

* Monthly excess usage cap applies. The maximum chargeable amount for additional usage per month is \$400.00 per service in a single billing period on new plans only. This means there is no additional usage charge applied when you reach \$400 in additional usage per month.

† We do not charge you for uploads unless your total uploads exceed your total downloads by a ratio of 4:1 in any given month, in which case we may charge you 4.4c for each additional MB of data you upload in that month in excess of the 4:1 ratio. We do not charge you this fee if you have chosen a plan with an unlimited download usage allowance.

Subject to our Acceptable Usage policy.

BUNDLED PRICING

GET GREAT RATES ON YOUR TELSTRA BUSINESS BROADBAND PLAN WHEN YOU BUNDLE WITH YOUR ELIGIBLE TELSTRA FIXED LINE.



Bundled Pricing

MONTHLY DATA ALLOWANCE†	SPEED ¹ & ACCESS FEE PER MONTH (24 MONTH TERM)	
	High Speed	Additional Usage Per MB*
5GB	\$40.00	\$0.03
15GB	\$60.00	\$0.03
30GB	\$80.00	\$0.03
50GB	\$100.00	\$0.03
100GB	\$130.00	\$0.03
200GB	\$180.00	\$0.03
300GB	\$230.00	\$0.03
Unlimited [#]	\$280.00	-
Set-up Fee	\$0	\$0

Minimum cost for 24 month term on bundled plan with BusinessLine Select is: \$1,918.80 – 5GB, \$2,398.80 – 15GB, \$2,878.80 – 30GB, \$3,358.80 – 50GB, \$4,078.80 – 100GB, \$5,278.80 – 200GB, \$6,478.80 – 300GB plus usage charges, and \$7,678.80 for Unlimited.

* Monthly excess usage cap applies. The maximum chargeable amount for additional usage per month is \$400.00 per service in a single billing period on new plans only. This means there is no additional usage charge applied when you reach \$400 in additional usage per month.

† We do not charge you for uploads unless your total uploads exceed your total downloads by a ratio of 4:1 in any given month, in which case we may charge you 4.4c for each additional MB of data you upload in that month in excess of the 4:1 ratio. We do not charge you this fee if you have chosen a plan with an unlimited download usage allowance.

Subject to our Acceptable Usage policy.

If you are moving from BigPond ADSL to Telstra Business Broadband ADSL, you will retain your existing BigPond ADSL email account for 12 months from the time the Telstra Business Broadband ADSL service is connected, unless otherwise notified by Telstra.

Your included internet performance and management tool includes online management and reporting, and online, on-demand support services:

ONLINE MANAGEMENT AND REPORTING	Online, on-demand access to comprehensive performance reports – including graphs and polling data, network performance and near real time traffic statistics. Supplemented by automatic usage alerts† to provide early warning of usage 'spikes'.
ONLINE, ON-DEMAND SELECTED SUPPORT SERVICES	<ul style="list-style-type: none"> • View and change routing information • View and change domain (DNS) records • Configure a secondary mail server • Establish/change email contacts for billing, operational information and account usage statistics

† Feature not applicable to unlimited plans. This information is provided for the sole purpose of giving you an estimate of the amount of traffic you have received at that point in time. You must not rely on this information. Please refer to our customer terms for full details.

How much data do I need?

Use this guide to see how much data you could expect to use on your Telstra Business Broadband service.

All data amounts are approximate.



html email
0.025MB



email attachment (PDF files)
0.5MB



opening web page
0.05MB



Chosen the right package? Go to page 17, step 3 Get more, do more, with Telstra Business Broadband Extras.

Step 2 Choose the right package

TELSTRA BUSINESS BROADBAND ETHERNET

When your business needs the bandwidth to send and receive large amounts of data regularly, Telstra Business Broadband Ethernet delivers. It gives you a complete solution on a separate, business grade broadband network. Ideal for businesses that need fast speed and throughput to send and receive large files.

Metropolitan and Regional pricing plan for 24 months

	SPEED	TRAFFIC ALLOWANCE†	METRO PRICES (GST INCLUSIVE) PER MONTH⁴	REGIONAL PRICES (GST INCLUSIVE) PER MONTH⁴
	1 Mbps	20GB	\$622.00	\$715.00
		50GB	\$655.00	\$753.00
		100GB	\$765.00	\$879.00
		Unlimited#	\$1,117.00	\$1,284.00
	2 Mbps	20GB	\$858.00	\$987.00
		50GB	\$902.00	\$1,037.00
		100GB	\$1,045.00	\$1,202.00
		Unlimited#	\$1,947.00	\$2,239.00
	4 Mbps	20GB	\$1,150.00	\$1,322.00
		50GB	\$1,265.00	\$1,455.00
		100GB	\$1,425.00	\$1,638.00
		Unlimited#	\$3,531.00	\$4,061.00
	10 Mbps^	20GB	\$1,705.00	\$1,961.00
		50GB	\$1,755.00	\$2,018.00
		100GB	\$1,870.00	\$2,151.00
		Unlimited#	\$7,931.00	\$9,121.00

See Our Customer Terms for details of all available plans.

^ Customers whose Telstra Business Broadband Ethernet service is delivered via asynchronous transfer mode (ATM) from the exchange are only eligible for plans with speeds between 1Mbps and 4Mbps. Customers whose Telstra Business Broadband Ethernet service is delivered via an Ethernet card from the exchange are eligible for all plan speeds. Your eligibility for your chosen plan depends on the technology available at the relevant exchange and will be determined during service qualification.

Excess Usage⁴	8c/MB
Account Set Up Fee	24 Month Term \$1,100.00

† Unless you have chosen a plan with an unlimited traffic allowance, if your total uploads exceed your total downloads by a ratio of 4:1 in any given month, we may charge you 4.4c for each additional MB of data you upload in that month in excess of the 4:1 ratio.

Subject to our Acceptable Usage policy.

Step 3 Get more, do more, with Telstra Business Broadband Extras

THERE'S NO OTHER BUSINESS QUITE LIKE YOURS. TAILOR YOUR TELSTRA BUSINESS BROADBAND SOLUTION TO MEET YOUR OWN NEEDS, WITH A CHOICE OF EXTRAS THAT PUT YOU IN CONTROL, AND TAKE PRODUCTIVITY AND EFFICIENCY TO NEW LEVELS.

Maximise opportunities, market more widely, communicate more efficiently, service customers more professionally and help protect your network more effectively. The choice is yours with the wide range of Telstra Business Broadband Extras.

Business Mail
– sharper image, smarter email

Standard and advanced mailboxes

Give your team easy access to email, calendar and contacts, or check availability and invite staff to meetings with shared calendaring. Outlook® Web access, hosted Microsoft® Exchange Mail with full calendar features, regular back-ups, anti-virus, anti-spam, and

100MB storage per mail box with included business-grade SMTP (bulk email capability)⁶ are all included. A customer must have a domain to order Business Mail[†]. Additional domain name registration⁵ and hosting is also available[^].

Business Mail Standard: includes calendaring and meeting planner. It requires an active internet connection.

Business Mail Advanced: allows staff to work with emails off-line. It includes calendaring, meeting planner, MAPI access and integration with managed SharePoint® functionality.

Business Mail
– manage mail more efficiently

Business Mail POP

With a flexible Telstra Business Broadband package you can add individual POP mailboxes as you need them. Your mailbox includes 100MB storage, virus and spam filtering of most known threats and uses a SMTP facility to send and receive emails (provided by Telstra⁷), giving you peace of mind so you can concentrate on your business. Additional domain name registration⁵ and hosting is also available[^].

PACKAGE TYPE	SET UP FEE	MONTHLY CHARGE (PER MAILBOX)
Standard	\$25.00	\$9.95
Advanced	\$25.00	\$14.95
POP	\$25.00*	\$1.00

OTHER CHARGES	
Business Mail Excess usage	\$0.055 per MB

[†] Initial Business domain name registered where you take up any of the included Business Mail POP Mailboxes. For .au domain types, registration and hosting for 24 months. For .com domain types, registration and hosting for 12 months. Renewal fees will be charged after initial registration. If you acquire multiple Telstra Business Broadband services then you must associate the included ten (10) Business Mail POP mailboxes with a separate domain name for each Telstra Business Broadband service.

[^] Additional domain requested through Business Mail will be required to use a different Mission Control account and additional domain name fees apply. Each .com domain name will automatically renew unless you advise us otherwise. Domain Name hosting is provided through Business Mail.

* Set up fee is not charged for existing services where you already have a Telstra Business Mail service.



Get your message through

SMTP Mass Email (mail sending)

Reach more people efficiently with this mail sending service that allows Telstra Business Broadband customers to send a higher volume of emails than currently included with the standard Telstra Business Broadband service.

SMTP Mass Email	\$6.00 per month per Telstra Business Broadband IP address (size limit of 20MB per email)
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Your own website without the hassle

Business Online

With Business Online you can grow your online presence using simple web building tools and ecommerce applications like eShop and Advanced Website Builder. No experience necessary, no programming required, and no need to worry about support, security and ongoing management of your web server.

CHARGES PER DOMAIN	
Business Domain Name#	.au domain \$50.00 for 24 months Non .au domain \$25.00 for 12 months
Alias/Parking Domain Name	\$120 per annum
Excess web storage	40c per MB
Excess data download	8c per MB

PACKAGE TYPE	HOSTING PLAN	SET-UP FEE	MONTHLY CHARGE
Standard	200MB	\$64	\$39.95
	500MB	\$97	\$65.95
	800MB	\$105	\$89.95
	3GB	\$105	\$329.95
E-Commerce	500MB	\$97	\$70.95
	800MB	\$105	\$94.95
	3GB	\$105	\$334.95

Customer must have a domain as part of ordering Business Online. It is recommended that the domain registered/hosted through Business Mail POP or Business Mail Standard or Advanced be used with the Business Online Extra. You would use the same Mission Control management portal to manage both of your Mail and Online services. You can request a different domain name to be registered/hosted for the Business Online service but will be required to pay the applicable Business Domain Name charges and will also be required to use a different Mission Control account.

Business Security – help protect your critical business information

Mail and Web Protection

Your computer and data are under constant threat from viruses, worms and hackers. Help protect your network, applications and files against these outside threats. Let Telstra take care of it for you with the comprehensive protection of this hosted solution, including automatic updates.

SET UP FEE^	NUMBER OF USERS	MONTHLY CHARGE*
\$25.00	Up to 5 Users	\$25
	Up to 10 Users	\$45
	Up to 20 Users	\$80
	Up to 50 Users	\$175
	More than 50 Users	\$3.00 (per user)

^ Minimum cost for up to five users is \$325, up to 10 users is \$565, up to 20 users is \$985, up to 50 users is \$2,125.

* Minimum term is 12 months.

Manage your reputation

Mail and Web Control

Mail and Web Control can help protect your employees and your brand. It features URL content filtering – an effective way to monitor and enforce acceptable usage policies. You can configure this service to meet your needs, manage the size of inbound emails, monitor use of key words and inappropriate images, and limit website access.

SET UP FEE	NUMBER OF USERS	MONTHLY CHARGE
\$25.00	Up to 5 Users	\$30
	Up to 10 Users	\$55
	Up to 20 Users	\$100
	Up to 50 Users	\$225
	More than 50 Users	\$4 (per user)

It is recommended that customers acquire Mail & Web protection when purchasing Mail & Web Control to reduce risk of viruses or spam.

Stay here, be there

Business Conference

Make 'virtual meetings' easy and productive, save time and money on business travel with this suite of conferencing services, including phone, web conference and video collaboration. Give online demonstrations, provide training and technical support or hold meetings with clients. Make presentations to multiple locations, exchange data or collaborate on documents online. Business conference includes audio conference via self hosted phone account, Telstra Webconferencing – powered by Microsoft Office Live Meeting and Telstra Webconferencing – powered by WebEx™.

PACKAGE TYPE	SERVICE ELEMENT	CHARGE
Business Conference	Self Hosted Audio Component (domestic)	60.5c per conference connection, per minute
	WebConference – powered by Microsoft Office Live Meeting or WebConference – powered by WebEx™	44c per conference connection, per minute
		60.5c per conference connection, per minute
Telstra Video Collaboration (TVC)	Video Conference	Starts from \$171 per annum

Prepare for the unexpected – and backup your data

Remote Backup for computer and server

There are some things a business can do without – but data isn't one of them. The last thing you want is to lose critical business information. Helping to keep files secure with up-to-date backups means that if the unexpected happens, you're prepared – and can recover quickly. This Remote Backup service securely backs-up data located on your computers, laptops and/or server to Telstra's secure off-site data centres. Key features include automated or manual back-up and restoration support.

HOSTING PLAN FOR 12 MONTHS	MONTHLY CHARGE	
	Remote Backup (Computer) [^]	Remote Backup (Server) [#]
2GB	\$14	N/A
4GB	\$18	N/A
10GB	\$30	\$40
15GB	\$45	\$60
30GB	\$76	\$100
50GB	N/A	\$160
100GB	N/A	\$280

[^] Minimum cost is \$168, \$216, \$360, \$540 and \$912 on 2GB, 4GB, 10GB, 15GB and 30GB Remote Backup computer plan respectively.
[#] Minimum cost is \$480, \$720, \$1,200, \$1,920 and \$3,360 on 10GB, 15GB, 30GB, 50GB and 100GB Remote Backup server plan respectively

Get ahead on hardware

Broadband equipment (routers)

Make it easy to manage your broadband equipment and get your service up and running with a choice of routers, warranties and installation options.

BROADBAND EQUIPMENT	ONCE OFF CHARGE	SUPPORT TYPE
Telstra Router Self Installation Kit*	\$189.00	2 business days replacement period [†]
Standard Cisco 877W	\$979.00	Onsite Warranty (8x5xnb replacement)
Premium Cisco 877W	\$1,029.00	Onsite premium Warranty (24x7x4 hour replacement) [^]
Standard Cisco 1812	\$1,499.00	Onsite Warranty (8x5xnb replacement)
Premium Cisco 1812	\$1,599.00	Onsite premium Warranty (24x7x4 hour replacement) [^]

* Retail self installation kit available for \$249.00 at Telstra shops. You will receive a \$60 rebate on your 1st or 2nd bill when signing to the Telstra Business Broadband service.
[†] Replacement period is dependent on your site location – Metropolitan or Regional.
[^] Availability of premium warranty is dependent on your site location.
 Note: Cisco equipment includes self installation guide.

OTHER CHARGES (ONCE OFF)	
Telstra standard Onsite installation [#]	\$200.00
Business support Custom networking (enhanced router set up)	\$260.00
Business support advanced networking (enhanced router and LAN set up)	\$430.00

[#] Where installation of filter required and includes set up of 'Telstra router' to 1 PC (excl. Cisco equipment). Where filter not required, we recommend Business Support option, includes set up of Cisco equipment, where applies.



Manage your business, not your network

Business Support

Focus on your business – professional and skilled technicians will assist with setting up your network and many other IT needs with a range of flexible and affordable Pay As You Go (PAYG) IT support solutions. No ongoing commitments, no hassle. We will help you choose the support package that best fits your specific needs.

Telstra Business Support Options

 <p>Custom Networking (enhanced router set-up)</p>	<p>Professional set-up of a router for up to three* computers. This includes configuring computers for internet mail, browsing and WIFI Local Area Network (LAN) access.</p>
 <p>Advanced Networking (enhanced router and LAN set-up)</p>	<p>Extends the custom Networking package to include professional set-up of a router to one server for up to three* computers.</p>
 <p>IT Services On Demand</p>	<p>Customised IT support providing access to a professional IT technician either onsite or remotely to perform support and maintenance services such as set-up of VPN and Telstra Business Broadband Extras including Business Security. This service also offers the ability to purchase computer peripheral 'incidentals' such as patch cables.</p>
 <p>Remote Assistance</p>	<p>Offers quick and economical service by telephone and internet for a range of desktop and router configuration changes, such as remote configuration of a router, saving the time and cost of an onsite technician callout.</p>
 <p>Cisco® Extended Warranty Support</p>	<p>Cisco® SMARTnet® warranty – 12 months. A service providing restoration of your Cisco equipment plus access to Cisco firmware and IOS updates. Available on Cisco 857W, 877W and 1812 routers. Sales enquiries: Windows™ and Mac OS® X are supported. Call us on 1800 655 744 for a quote on Business Support.</p>

* Additional computers may be configured for an additional charge. Professional set-up available for up to a maximum of 10 computers, IT Services on Demand applies thereafter.

Make changes you need

Router Support Service (RSS)

This cost-effective 12 month subscription service delivers 6 remote configuration changes to your Telstra purchased Cisco router on request, including wireless functions and security settings per month. Changes supported include firewall, NAT/PAT and DHCP modifications, wireless enablement and Remote Access VPN set-up.

Once off set-up per Cisco router	\$25.00
Monthly Charge [^]	\$20.00

[^] Minimum cost for a 12 month subscription is \$265.



ADSL

Asymmetric Digital Subscriber Line – a (digital) broadband service carried on the same copper phone wire used for telephone calls. It doesn't interfere with your phone calls because they use different frequencies even though they share the same line.

You can use broadband internet and make phone calls at the same time, without installing a second line.

Domain Name

A unique name that identifies a website, eg www.yourbusinessname.com. Similar to a street address – it allows others to identify and locate you easily on the internet.

Download/Upload

Downloading is anything you bring onto your computer from the internet (eg a web page or email). Uploading is sending any piece of data (eg an email) from your computer to the internet.

Ethernet

The main difference between Telstra Business Broadband Ethernet and Telstra Business Broadband ADSL is that this service sits on a separate business grade network providing guaranteed speed and throughput. It also provides the same speeds both upstream and downstream across all speed options.

Mobile Broadband

Uses same technology as a mobile phone to connect a computer to the internet. There is no need for a fixed line or pay TV cable.

PDA

Personal Digital Assistant – a mobile phone designed to assist you with the organisation of your information such as business emails, meeting arrangements and access to the mobile internet, eg BlackBerry® Bold™ smartphone, Palm Treo, HTC Touch Dual smartphones.

Speed

Most internet providers, including Telstra, rate broadband plan speeds in kilobits per second (Kbps) to describe how fast the internet is. The higher the number, the faster the service.

Static IP Address

Gives your computer a fixed address on the internet (like a phone number). The computer uses the same IP address every time it connects to the network. It is required when you want other people to find your business on the internet.

For example, a static IP address allows your company to host a web page and allows for your employees to remotely access files when they are away from the office.

Usage

Your internet usage is the total amount of data that you download and upload. You can track your approximate data usage online via our internet and performance management tool 'Custdata' and you can set-up the service to provide weekly updates on your usage via email for eligible plans. What's more, you can change your plan if your usage needs fluctuate. Supplemented by automatic usage alerts sent at an estimated 50%, 75%, 100%, 125%, 175% and 250% of your monthly usage threshold for eligible plans, providing an early warning on usage 'spikes'.

Feature not applicable to unlimited plans. SMS notifications are typically current as at 6 hours ago, email notifications are typically current as at 36 hours ago. Mobile Data Usage should be used as a guide only and will not prevent you from exceeding your usage limit. Charges shown do not include charges for current sessions, discounts or International Roaming usage. Please check your bill for actual charges.

Virtual Private Network (VPN)

A VPN is a network that uses a public telecommunication infrastructure, such as the internet, to provide remote offices or individual users with secure access to their organisation's network.

WIFI

Is short for Wireless Fidelity. It is the technology that allows you to connect to your broadband without wires.

FOR THOSE WHO LIKE THE DETAILS, WE'VE GOT THEM HERE

- Unused data expires each month. Telstra's FairPlay policy applies to the Shared Data Packs. If you use Telstra Wireless Hotspots with a Data Pack, you must pay the standard Telstra Wireless Hotspot rates set out in Our Customer Terms.
- Price is indicated per 1024KB but actual charge is per 1KB block or part.
- ADSL and ADSL2+ not available in all areas. 'High speed' services provide access speeds of up to a maximum of 20Mbps to eligible customers in selected areas and up to 8Mbps in many other areas. Maximum download speeds are based on Telstra tests. Average speeds will be lower and actual speeds vary due to a number of factors including network configuration, line quality & length, your exchange, your location, internet traffic, your equipment and software. About 70% of customers on the 8Mbps plan can access speeds around 6Mbps or more. About 50% of customers on the 20Mbps plan can access speeds around 10Mbps or more. Some existing customers may need to purchase a new modem to achieve speeds in excess of 8Mbps. Telstra Business Broadband Ethernet is not available in all areas. Telstra Business Broadband Ethernet speeds above 4Mbps are not available to customers whose Telstra Business Broadband Ethernet service is delivered via asynchronous transfer mode from the exchange.
- Excess data charges on Telstra Business Broadband Ethernet plans are 8c per MB and capped at the applicable excess usage cap amount set out in Our Customer Terms per Telstra Business Broadband Ethernet service in a single billing period. Excess data usage charges are not applicable on unlimited plans. Unused data allowance expires each month.
- Subject to domain name availability. To meet the eligibility criteria for .com.au, .net.au or .org.au domain names, your requested domain name must be an exact match, abbreviation or acronym of your name or trade mark or be closely and substantially connected to you.
- Excess email storage charged at 5.5c per MB. Unused data allowance expires monthly.
- SMTP facility included with BusinessMail POP have certain limitations that being on the number of emails that may be sent which is 25 emails every 10 minutes, the total email size for every email sent including attachment is 10MB and the number of simultaneous connections to SMTP gateway per IP address is limited so that only one email can exit at any point in time which other emails queue behind this email.

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