

Telstra Secure

Telstra Secure acts as the eyes and ears for organisations, allowing companies to monitor their premises around the clock, from around Australia

Today, premise-based security monitoring is becoming increasingly important for many customers to help protect physical assets and to help prevent the threat of unauthorised access to infrastructure and services.

Telstra Secure is one of the world's first truly integrated services over wireless and fixed line technologies. By utilising Telstra's ADSL and wireless technologies over the Telstra Next IP™ network, it provides a fully comprehensive, highly secure, security access solution which provides services back to a centralised monitoring centre. Telstra Secure provides businesses with a flexible, industry certified and secure access service offering flexibility and strong security. Telstra Secure is fully third-party accredited and committed to the AS2201.5 standards (Levels 1 to 5, 1992 and 2008 edition) and has passed Telstra's strict quality assurance processes.



Key benefits

- Provides a high level of security to potentially reduce risks associated with premises monitoring
- Telstra provides peace of mind and helps to reduce exposure to threats by providing the security company levels 1, 2 and 3 support, offering maintenance over the service from an operation, application and performance perspective
- Encourages greater trust across your staff, customers and suppliers knowing that Telstra Secure is fully third-party accredited and committed to the AS2201.5 standards (Levels 1 to 5, 1992 and 2008 edition)
- Improves mobility and efficiency for your own company or your customers with Telstra Secure's wireless option, offering you the capability of flexible, rapid deployment
- Allows easy migration on existing technology and hardware. Telstra Secure is compatible with the majority of alarm panels already in the market and integrates transparently with most existing automation systems
- Enjoy greater control and help minimise unnecessary callouts by integrating your service with optional remote video monitoring
- Increases customer satisfaction, helping to protect their business by using the scalability, reliability and robustness of the Telstra Next IP™ network
- One simple, competitive monthly charge allows predictable future forecasting

Robust security infrastructure and effective security monitoring services combine to provide highly secure premise-based security. Telstra Secure does not operate over the web, rather over a dedicated private network while also providing a range of features not available from traditional security monitoring solutions. With Telstra Secures, current and future security monitoring services vital for most of your customers' requirements can be provided from a single access solution designed to help meet the most stringent security requirements.

Telstra Secure works smarter

Telstra Secure is a significant improvement on traditional dial-up solutions. By leveraging Telstra's IP VPN (virtual private network) infrastructure, it enables an alarm transmission network that security firms can use to deliver back-to-base monitoring services for customers. In this way, the data is protected from most known risks associated with using the internet.

Telstra Secure also offers a remote video monitoring service for customers with video cameras, or those who wish to install them (currently available over Wireline only).

The service includes a number of innovative features:

- Simple to install and commission – Existing dial-based alarm panels may be enabled over the Telstra Next IP™ network, helping to save the cost of migration from current infrastructure
- More secure – Premises are monitored in accordance with the AS2201.5 standards
- More affordable – Alarm and polling traffic cost is virtually free
- More user-friendly – Customers can ring for help while the alarm panel is still monitoring the premises
- Tech-savvy – Strong encryption, Private Networks, Dedicated private VPNs enhance security and reliability
- Better supported – Alarms are sent over Wireless or Wireline (dual path available with fallback options) networks
- More mobile – Users can remotely and securely check alarms and monitors

Help give your customers a more competitive service

Telstra Secure gives your client base the chance to:

- Save on phone calls, as there will be no more unwanted calls generated by the alarm system
- Help meet commercial insurance requirements and, in some cases, even save on insurance premiums
- Save on upgrade costs, as Telstra Secure can and will integrate into the majority of alarm systems
- Save on security company callouts, by adopting the optional video monitoring capability

Next Dimension Working™ enables your business to compete more effectively

With the innovative, IP-based Telstra Secure solution working for your security business, you'll have the assistance to help reduce cost and complexity, while delivering a robust, flexible and reliable security service for your customers.

Telstra is in the unique position to enable these solutions, with the power of the Telstra Next IP™ network and Next G™ wireless broadband network, creating Australia's largest fully integrated national IP network. It's a world-leading communications platform that will help you realise the full potential of the next generation of Telstra Security Services.

Learn more about how
Next Dimension Working™
can help you.

Contact your **Telstra Account Executive**
Click telstra.com/enterprise
Call **1300telstra (1300 835 787)**

